

# TeamHealth<sup>1</sup> Patient Privacy

TeamHealth's Compliance and Ethics Program is consistent with the Office of Inspector General's compliance program guidance and the elements of an effective compliance and ethics program set forth in the organizational sentencing guidelines. If you have questions or concerns about our Compliance and Ethics Program, contact our compliance department during normal business hours (8:00a.m. - 5:00p.m. ET) at 865.293.5317.

The following is a high-level summary of the HIPAA Privacy Rule and TeamHealth's actions to comply with HIPAA Privacy Rule standards.

The HIPAA Privacy Rule establishes national standards to protect individuals' medical records and other individually identifiable health information (collectively defined as "protected health information") and applies to health plans, health care clearinghouses, and those health care providers that conduct certain health care transactions electronically. The Privacy Rule requires appropriate safeguards to protect the privacy of protected health information and sets limits and conditions on the uses and disclosures that may be made of such information without an individual's authorization. The Privacy Rule also gives individuals rights over their protected health information, including rights to examine and obtain a copy of their health records, to direct a covered entity to transmit to a third party an electronic copy of their protected health information in an electronic health record, and to request corrections.

TeamHealth takes the protection of patient health information very seriously. We have designated a Privacy Official to oversee our compliance with federal and state privacy laws and regulations. We have company policies and procedures that comply with HIPAA Privacy Rule standards. We have numerous administrative, technical, and physical safeguards to protect patient health information. To help prevent inadvertent disclosure of electronically maintained information, we have established standard electronic formats and code sets for the electronic transmission and processing of healthcare information. Each TeamHealth associate receives annual HIPAA privacy education. We impose corrective actions, up to and including job termination, for TeamHealth associates who fail to follow our internal policies and HIPAA requirements.

If you are concerned that your protected health information was included in a privacy breach involving TeamHealth, please contact our compliance department at 865.293.5317 or [compliance@teamhealth.com](mailto:compliance@teamhealth.com).

---

<sup>1</sup> Unless the context requires otherwise, references to "TeamHealth," "we," "our," "us" and the "Company" or "Organization" refer to Team Health Holdings, Inc., its subsidiaries and its affiliates, including its affiliated medical groups, all of which are part of the TeamHealth organization. Separate subsidiaries or other affiliates of Team Health Holdings, Inc. carry out all operations and employ all employees within the TeamHealth organization. The terms "clinical providers," "TeamHealth physicians or providers," "affiliated providers," "our providers" or "our clinicians" and similar terms mean and include: (i) physicians and other healthcare providers who are employed by subsidiaries or other affiliated entities of Team Health Holdings, Inc., and (ii) physicians and other healthcare providers who contract with subsidiaries or other affiliated entities of Team Health Holdings, Inc. All such physicians and other healthcare providers exercise their independent professional clinical judgment when providing clinical patient care. Team Health Holdings, Inc. does not contract with physicians to provide medical services nor does it practice medicine in any way.