

# TEAMHEALTH CALL SOLUTION

TEAMHealth<sup>®</sup>

TeamHealth's Call Solution provides key support for your clinical teams from 7 p.m. to 7 a.m., seven days per week.

## TeamHealth's Call Solution improves clinical call coverage for patients and facilities.

Post-acute care communities are facing unprecedented staffing challenges and looking for ways to more efficiently ensure that patient needs are met while recruiting and retaining qualified clinical staff. TeamHealth's Call Solution provides much-needed support to clinical teams by alleviating staff burnout and extending the existing workforce's ability to provide care.

Once TeamHealth's Call Solution is integrated into your facility or community, your rounding clinicians will be connected to our night call support services from 7 p.m. to 7 a.m., seven days per week, ensuring coverage during the shift that often results in the highest number of hospital readmissions. The result? TeamHealth's APCs are always within reach, providing your team – and your patients – with the clinical support they need, when they need it.

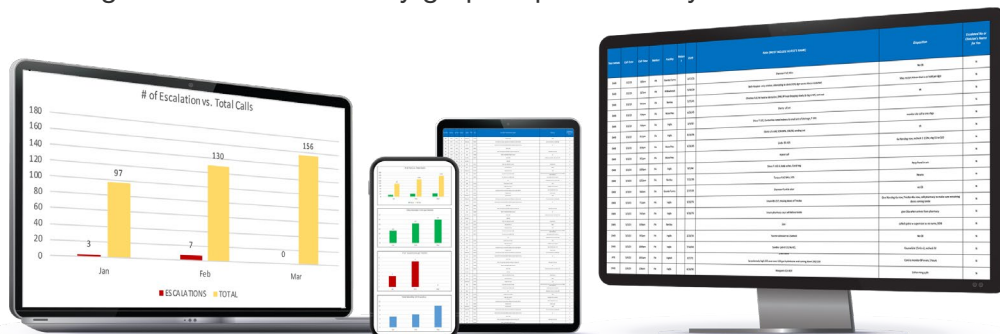


# WHAT CALL SOLUTION DELIVERS



## TeamHealth's Call Solution provides the following benefits to post-acute care providers:

- Staffed with TeamHealth's licensed APCs ready to take your call, reducing clinician response times and getting your patients the care they need quickly
- Available 7 p.m. to 7 a.m., to provide an after-hours alternative for limited clinician presence
- Dedicated team of APCs provide consistent coverage giving confidence to your nursing staff
- Data allows facilities to analyze key metrics such as after-hour hospital readmissions, falls, and call volumes
- Provides seamless clinical handoff of after-hours clinical concerns to facility physicians and APCs
- One unique phone number allows nursing staff to reach TeamHealth clinicians 24/7
- APCs provide a smooth transition for after-hour patient admissions
- Daily reporting of overnight events and monthly graph reports on key metrics



## ABOUT TEAMHEALTH



TeamHealth is the only partner that offers a full-service clinical practice model for your post-acute facilities. We are one partner offering multiple channels of exceptional care, from primary care services and behavioral health services to in-person care and virtual care—from region to region and coast to coast.

To **learn more** about TeamHealth and its Call Solution, call **865-500-1350** or visit **[teamhealth.com/post-acute](https://teamhealth.com/post-acute)**.

**TEAM**Health®