

# Opioid Work Group Team Members

Team Member	Team Member Strengths
<p><b>Kevin Klauer</b> (Executive Sponsor) Hospital Based Services</p>	<p><b>Experience:</b> Thirty years of experience in EM in multiple roles.</p> <p><b>Current Role:</b> Chief Medical Officer (CMO) for Hospital-Based Services, Chief Risk Officer and Executive Director of the Patient Safety Organization for TeamHealth. Dr. Klauer was elected to the ACEP Board of Directors in October of 2016.</p> <p><b>Additional Information:</b> Dr. Klauer serves as an executive sponsor for the ACEP E-QUAL program, which includes an initiative focused on opioid management. Dr. Klauer earned his Executive JD in 2016 and has co-authored three risk management books. He currently serves on the Board of Directors for the American College of Emergency Physicians.</p>
<p><b>Aaron Muncey</b> Anesthesiology</p>	<p><b>Experience:</b> Eight years of experience in anesthesiology.</p> <p><b>Current Role:</b> Assistant Medical Director for TeamHealth.</p> <p><b>Additional Information:</b> Dr. Muncey serves on the Board of Directors of the FSA, which has been working with Governor Scott on initiatives to combat the opioid epidemic. He also serves as a TeamHealth PSO as a reviewer.</p>
<p><b>Aron Goldfeld</b> Regulatory Affairs</p>	<p><b>Experience:</b> Twenty-five years of experience in state and federal health policy advocacy and government relations.</p> <p><b>Current Role:</b> Corporate Vice President, Advocacy &amp; Regulatory Affairs.</p> <p><b>Additional Information:</b> Aron is the Chair Board of Governors on ACEP Emergency Medicine Action Fund; Executive Committee Member and Vice Chair of Board of Directors' for Emergency Department Practice Management Association (EDPMA).</p>
<p><b>Brandt Williamson</b> Emergency Medicine</p>	<p><b>Experience:</b> Twenty-three years of experience in Emergency Medicine as a physician.</p> <p><b>Current Role:</b> Dr. Williamson's current role in Opioid addiction management came from a concern about the overdose deaths we were experiencing in the community in October of 2016. Outside of work, he started networking to better understand the community-based support groups in the area so that he could better refer patients from the ED who were seeking help but not desiring admission.</p> <p>Dr. Williamson then educated his-self, through several online courses provided through Harvard Medical School, about Buprenorphine and Medication Assisted Treatment and became waivered to prescribe it. He briefly started prescribing to a few appropriate patients hoping to bridge their treatment into the community MAT providers who have waiting lists of several months. Simultaneously, he began learning about and increasing use of non-opioid pain management such as ultrasound guided peripheral blocks and other modes of treatment.</p> <p>Dr. Williamson has served as the Medical Director of Addiction Services at one of the hospital's outpatient clinics for two months. He agreed to take on this role while further developing a template for a bridge clinic, connecting ED patients to long-term care. As part of this new role he was sent to the yearly American Society for Addiction Medicine in early April 2018 where he was happy to learn that much of the cutting-edge research for opioid addiction treatment incorporates care received in the ED.</p> <p><b>Additional Information:</b> Dr. Williamson is passionate about this issue and truly believes that for some, MAT is the only avenue to recovery from opioid addiction and all the maladies that are associated with it.</p>
<p><b>David Wong</b> Emergency Medicine</p>	<p><b>Experience:</b> Implemented a responsible opioid use protocol this year that resulted in a 58% reduction in use of Dilaudid and prescriptions of Norco.</p> <p><b>Current Role:</b> Facility Medical Director at TeamHealth.</p>

<p><b>Elizabeth Borntreger</b> Behavioral Health</p>	<p><b>Experience:</b> Registered Nurse from 2001-2006. Twelve years of experience as a Psychiatric Mental Health Nurse Practitioner.</p> <p><b>Current Role:</b> National Director of Behavior Health Operations at TeamHealth.</p>
<p><b>Idelfonso Quintero</b> Anesthesiology</p>	<p><b>Experience:</b> Private practice anesthesiology physician since 2001.</p> <p><b>Current Role:</b> Medical Director for TeamHealth at Coral Gables Hospital.</p> <p><b>Additional Information:</b> Dr. Quintero is an active member of the Total Joint Program at his hospital that recently obtained the Certificate of Excellence by JACHO. He is currently implementing the Rapid Hip Program at his facility. He is also an active member of the Drug Diversion Prevention Committee at his hospital and an active member of ASA and FSA.</p>
<p><b>James Baird</b> Emergency Medicine</p>	<p><b>Experience:</b> EMS Medical Director for two years and EM physician for four years.</p> <p><b>Current Role:</b> Assistant Medical Director for one year for TeamHealth.</p> <p><b>Additional Information:</b> Dr. Baird was selected to participate for re-educating our ED providers at our 3-hospital system on proper opioid prescribing which has led to a 50.2% overall decrease in opioid prescriptions and a 95.2% decrease in "high prescribers". He was able to start a Recovery Coach program that links our substance use patient with a recovery coach who helps them get into treatment and follows each individual patient into recovery. Last year, 178 people entered treatment with close to 80% of our patients still working a program and heading towards recovery from their addiction.</p> <p>Dr. Baird is currently working on developing an Emergency Department Medication Assistant Treatment (MAT) program where his team will screen patients for opioid use disorder (OUD) and administer/prescribe Suboxone while linking them with outpatient MAT and an addiction treatment program. He has many policies that have been approved and implemented, not just in the ED, but within the hospital as well. He meets on a regular basis with our county, state and federal legislators regarding barriers to addiction treatment, both within the health system and outside of it. He participates on six Opioid and Addiction Task Forces. He works with local addiction services on collaborating with his hospital to accept their patients directly into their programs to avoid waiting times.</p> <p>Dr. Baird co-chairs two hospital committees, one for the above work, and the other to review our pain management protocols and edit based on current recommendations on non-opioids first (when possible) and then safe administration of opioids as second line. He helped create a naloxone (Narcan) program as a harm reduction program to our EDs to hand our "naloxone kits" which contain educational information and a dose of Narcan to our patients who overdosed. He also extended this program as a pilot program to local EMS agencies for those who refuse treatment after Narcan reversal. Dr. Baird is currently working with NJ Department of Health to share his team's Narcan data in order to provide a better data analysis on the overdose epidemic.</p>
<p><b>Joe Chow</b> Ambulatory Care</p>	<p><b>Experience:</b> Family Medicine physician that has served in family practice, occupational medicine and ambulatory care/urgent care for 18 years.</p> <p><b>Current Role:</b> Ambulatory Care Group President and Chief Medical Officer for TeamHealth for four years.</p> <p><b>Additional Information:</b> Dr. Chow serves as a Board member of the Urgent Care Association.</p>
<p><b>Jose Fernandez Duarte</b> Hospital Medicine</p>	<p><b>Experience:</b> Five years of leadership experience and six years of experience as an IM Hospitalist.</p> <p><b>Current Role:</b> RMD for TeamHealth- focuses on strategy, finance and operations of ten HM programs that encompass well over 100 FTE's.</p>

	<p><b>Additional Information:</b> Dr. Duarte is working with Dr. Malhotra at the Memorial Healthcare System in an Opioid Task Force, that is focused on developing a new opioid use policy.</p>
<p><b>Joseph Khan</b> Emergency Medicine</p>	<p><b>Experience:</b> Six years of experience in EM.</p> <p><b>Current Role:</b> FMD for TeamHealth- focuses on staff safety, prevention of violent injuries in the ED, narrowing practice pattern at the facility and improving throughput efficiency.</p> <p><b>Additional Information:</b> Dr. Khan recently finished training to prescribe Suboxone. He is a member of Clermont County overdose death review. They meet every 6 months with community leaders, law enforcement and elected officials to review trends and provide recommendations to reduce overdose deaths. Dr. Khan is also a member of the Clermont County Board of Health. A recent success was the implementation of a needle exchange program.</p> <p>Dr. Khan believes that the number one thing to decrease opiate deaths and misuse is to develop a culture that is based on respect for the staff and patients. His team implemented a program at his facility that involves tracking of opiate prescribing, providing individual feedback regarding opiate administration practices in morphine equivalents compared to peers and opiate sparing therapies for the ED patients. His team prescribes Naloxone kits and provides resources for home visits/ community outreach programs for select patients who are willing to accept help that have been to the ED with an overdose. His team maintains strict compliance with Ohio opiate prescribing guidelines.</p> <p>Dr. Khan is currently implementing guidelines and an order set for the services outside of the ED to consistently and humanely care for patients who are hospitalized who suffer from an addiction problem. The order set includes therapies to reduce symptoms associated with drug withdrawal for patients that do not have a painful condition and guidelines and talking points for the staff to share with patients when they are hospitalized with a painful condition. Since they are also seeing more patients hospitalized associated with stimulant type intoxications, and this has been associated with injuries to the nurses, the order set also provides guidelines for the use of sedative agents.</p>
<p><b>Marilyn McLeod</b> Emergency Medicine</p>	<p><b>Experience:</b> EM physician since 2002.</p> <p><b>Current Role:</b> Served on the Special Operations team since 2013. Dr. McLeod is the Medical Director at Memphis Baptist for the past two years. Dr. McLeod serves on the ACEP Opioid Epidemic Committee.</p> <p><b>Additional Information:</b> In March of 2017, Dr. McLeod and team began an Opioid Light ED program. They developed order sets, trained providers and staff, and developed opioid use reports. Within one year, they reduced their opioid use by 70% in the ED. Their Press-Ganey score went up by 30 points for pain management questions. This surprised the team, but Dr. McLeod felt it was because they were all on the same page. Where they used to avoid the narcotic requesting patient, they now had alternatives to use, and they all did the same thing, so they spent more time in the room with the patient. Dr. McLeod's team also reported un-blinded data on how they all performed.</p> <p>The program was presented at the HCA TN State meeting, and it was selected as the program that the state would implement. Dr. McLeod's team recently developed an opioid harm reduction info packet that is given to patients with an overdose or addiction problem.</p>
<p><b>Michelle Benedict</b> Post-Acute Care</p>	<p><b>Experience:</b> Twenty-one years RN level 1 trauma center, critical care, OR and EM experience. ANP-BC obtained in 1997. I have worked full time in the post-acute setting since then, clinically active and through leadership roles. Michelle obtained a Post</p>

	<p>Masters certificate in 2010 Hospice/Palliative Specialty, with rotations in acute setting on pain management and hospice teams.</p> <p><b>Current Role:</b> National Director of Clinical Education Post-Acute, with oversight of eight Clinical Educators responsible for orientation and onboarding of all new clinician hires, along with post-acute education. Michelle chairs the Education Council in Post-Acute, which vets education efforts in post-acute setting and assists with dissemination and implementation of TeamHealth education. The council is responsible for PALTC Pearls, which are one pager education or information released biweekly to all PAC clinicians.</p> <p><b>Additional Information:</b> Currently there are legislative changes in Michigan regarding opioid prescribing with profound effects on clinician workflow and call coverage. Michelle and the Michigan PAC educator are assisting with process development for compliance and education of mandatory state initiatives. From the education perspective, Michelle believes a TeamHealth policy statement regarding opioid crisis and clinician impact along with education and resources for our clinicians are imperative for us to develop or make available.</p>
<p><b>Mark Stavros</b> Emergency Medicine</p>	<p><b>Experience:</b> Twenty years of experience as an EM physician.</p> <p><b>Current Role:</b> FMD for two years for TeamHealth.</p> <p><b>Additional Information:</b> Dr. Stavros is dual boarded in EM and Addiction Medicine. He has an active MAT practice with two clinic locations and a jail program. He has recently implemented “opioid free” order sets in his ED and a buprenorphine induction protocol. He is a peer mentor for the State of Florida charged with educating recovery programs on the use of medication assisted treatment in addiction medicine. He is the sponsor and co-owner of an OTP in FL which utilizes methadone and buprenorphine to treat patients. He has experience as medical director for inpatient recovery programs and multiple Opioid Treatment Programs nationally. He is Associate Clinical Professor at FSU College of Medicine and is the Education Director for the EM rotation. He has testified before the FL State Congress to advocate for addiction treatment and is currently a board member for Big Bend, the organization tasked to distribute federal and state dollars for mental health and substance abuse services for the state of FL. He has experience utilizing telemedicine in various settings and actively uses it in MAT. He is medical director for a local EMT/Paramedic program and is the immediate past interim medical director for Escambia County EMS. Dr. Stavros was selected as the HCA National Frist Award recipient in 2016 for his work in addiction medicine and other mission-oriented services internationally.</p>
<p><b>Nirmit Kothari</b> Hospital Medicine</p>	<p><b>Experience:</b> Hospitalist for eight years and Medical Director for six years.</p> <p><b>Current Role:</b> System Medical Director for TeamHealth.</p> <p><b>Additional Information:</b> Dr. Kothari is a member of the PMRC committee for Society of Hospital Medicine.</p>
<p><b>Richard Juman</b> Psychological Services</p>	<p><b>Experience:</b> Dr. Juman was the President of RG Psychological Services, P.C., a leading provider of post-acute psychological services in New York. R.G. that was acquired by IPC in May 2014.</p> <p><b>Current Role:</b> National Director of Psychological Services for TeamHealth.</p> <p><b>Additional Information:</b> Dr. Juman has been involved in the arena of addiction treatment throughout his career. For many years he was the Clinical Director of a network of licensed outpatient treatment programs in New York. He has served continuously on the Executive Committee of the New York State Psychological Association’s Division on Addictions. For several years, he was the Editor of Professional Voices on TheFix.com, a website about addiction.</p>

	<p>Dr. Juman is a Past-President and Distinguished Fellow of NYSPA and recently co-authored a White Paper on the Opioid Epidemic that was distributed to all members of the NYS Legislature.</p>
<p><b>Shivali Malhotra</b> Hospital Medicine</p>	<p><b>Experience:</b> Eight years of experience as an Internal Medicine Hospitalist with more than three years of leadership experience as an FMD/AMD at different sites. Dr. Malhotra has served on hospital boards throughout her career.</p> <p><b>Current Role:</b> FMD for Hospitalist services for TeamHealth at a large tertiary center, with a team of 24 clinicians.</p> <p><b>Additional Information:</b> Dr. Malhotra serves at the system level for the Pain and Steering Committee for Memorial Health System and is a member of the Opiate Task Force for Memorial Regional Hospital. Dr. Malhotra's team has implemented an Opioid Prescribing Policy.</p>