

Travel emergencies can happen anywhere, anytime...

...And when they do

assist america[®]

is there to help!

Members can call upon Assist America for service benefits whenever they are 100 miles (150 kilometers) away from home or in another country. For almost all plans, coverage is in effect during all personal, vacation and business travel.

Medical Consultation, Evaluation & Referral

Our Operations Center is staffed 24/7 by medically-certified, multilingual personnel who can make immediate recommendations for any emergency situation. When a call for help comes in, they put in motion Assist America's vast English-speaking, Western-quality provider network to solve medical and non-medical emergencies anywhere in the world.

Hospital Admission Guarantee

Assist America can offer a foreign hospital admission guarantee for our members often on our name alone. If necessary, we will advance funds directly to the treating facility.

Emergency Medical Evacuation

If a member becomes ill or injured in an area of the globe where appropriate care is not available, we will use whatever transportation, equipment and personnel are necessary to evacuate that individual safely to the nearest facility that meets our rigorous standards.

Medically Supervised Repatriation

Assist America, when deemed medically necessary, will provide transportation home or to a specified health facility with a medical or non-medical escort as required.

Prescription Assistance

When a prescription is lost or left behind, Assist America works with the prescribing physician and a pharmacy in the area of travel to replace the member's medicine. If necessary, we will arrange for the member to see a local doctor for a new prescription.

Care of Minor Children

If a child is left unattended due to an injury or illness of an accompanying parent we will arrange and pay for them to return home to a family member, or we will arrange childcare locally. We will also arrange care of children at home who are left unattended due to the parent's unexpected absence. This could include transporting children to another family member, bringing a family member to the children or whatever other solution is necessary.

Compassionate Visit

Assist America realizes that having a family member or friend present during a health crisis makes everyone feel more at ease and hastens the recuperation process. That is why we will arrange and pay the transportation costs for a loved one to join any member who is traveling alone and is expected to be hospitalized for more than seven days.

Return of Mortal Remains

In the unfortunate event that a covered individual passes away while traveling, Assist America will arrange and pay for the necessary paperwork, body preparations and transport to bring the mortal remains home.

Lost Luggage or Document Assistance

Assist America works with airlines to recover and deliver lost bags, liaises with transportation companies to replace lost travel tickets and contacts necessary agencies to solve issues of lost passports and other documents.

Interpreter & Legal Referral

Assist America can make recommendations for trustworthy legal counsel and interpreter services in any country. Bail bonds can be coordinated in jurisdictions where they are legal.

Critical Care Monitoring

We maintain regular communication with patients and attending medical staff, closely monitoring the quality and course of treatment, and we stay in close touch with the patient's family.

Pre-Trip Information

To help make our members the most informed and prepared travelers they can be, we offer comprehensive pre-trip insights on the Assist America website. Members can review country profiles, visa requirements, immunization regulations, security advisories right from our homepage.

And Much More...

For more information about Assist America, please visit www.assistamerica.com