



Anesthesia

**TEAM**Health®

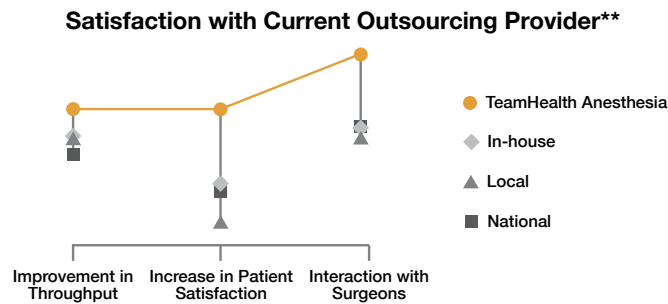


**Optimize operating room performance  
and patient/surgeon satisfaction with  
our proven anesthesia service platform.**

*In a climate of economic uncertainty and increasing regulations, maximizing operating room performance is a challenge. Increasing surgical volume and enhancing patient and surgeon satisfaction are the keys to driving your long-term success.*

## Put TeamHealth Anesthesia to work for you.

A nationally recognized provider of anesthesia and pain management service solutions, **TeamHealth provides comprehensive anesthesia, pain management and administrative services** for hospitals, surgery centers and pain management clinics. Our proven anesthesia service platform has been specifically designed to help you maximize operating room performance while increasing patient and surgeon satisfaction.



## Proven Expertise.

With extensive experience as anesthesiologists, business managers and hospital/medical staff leaders, TeamHealth has helped a broad range of healthcare facilities improve the performance of their anesthesia department, providing:

- anesthesia department clinical, operational and financial evaluation
- anesthesia department optimization and management
- new anesthesia department formation and management
- anesthesia practice financial management
- JCAHO/HFAP/AAAHC accreditation support

When you partner with TeamHealth Anesthesia, you'll benefit from decades of performance- and cost-improvement innovation, including:

**Recruitment network:** Our proven ability to recruit and build a quality anesthesia care team via access to national recruitment resources.

**Staffing:** Flexible, timely and extended staffing coverage enables you to avoid cancelling or delaying surgeries and increase operating room throughput.

**Leadership:** The depth and breadth of our professional management and leadership team who have demonstrated expertise improving clinical and administrative processes.

**Cost management:** Our a record of superior revenue-cycle and expense management, delivering lowest-cost or no-cost solutions to hospital partners.

**Quality metrics:** Our proprietary, *state-of-the-art quality* measurement program, Optimetrix™, that provides you and our clinicians with actionable data to continuously monitor and improve quality of care and service.

**Risk management:** We've developed extensive risk management programs that benefit our patients and physicians, and our comprehensive ethics and compliance program gives you the assurance of our corporate commitment to complying with federal, state and local laws.

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*“The hospital’s reputation has turned around. I’d recommend TeamHealth Anesthesia.”*

– CNO  
Ohio

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*“TeamHealth Anesthesia did an exemplary job building out the practice by recruiting high-caliber physicians— anesthesiologists and emergency medicine [doctors]— that are both technically qualified, as well as kind and compassionate.”*

– CEO  
Florida



## We respond to our customer's needs more effectively.

A recent independent third-party survey\*\* of the anesthesia marketplace revealed:

- Approximately 60% of hospitals outsource their anesthesia services
- TeamHealth doctors are rated higher than all others in categories of most importance to customers:
  - Increasing patient/surgeon satisfaction
  - Reducing cost
  - Improving OR throughput
  - Interacting well with nursing and medical staff
- TeamHealth Anesthesia customers are more satisfied and more willing to recommend their anesthesia group than hospitals with other national or local anesthesia groups

*“Based on our experience, I would recommend TeamHealth Anesthesia to other hospitals.”*

– CEO  
Florida

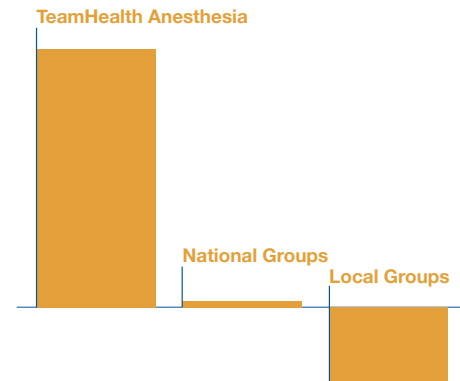
## A true partnership, starting with dedicated, exclusive local support.

Our partnership with you begins with a dedicated group of local, board-certified physicians that work, live and serve in your community — backed by our national resources that provide extensive support and infrastructure to ensure clinical, operational and financial success.

We are committed to working only with your hospital in your local market. As your strategic partner, we are exclusively focused on helping you increase your competitive advantage and grow market share.

## Net Promoter Score\*

(Promoters-Detractors)



\*Measure of willingness to provide recommendation derived by subtracting percentage of detractors from percentage of promoters.\*\*

## Customized approach.

We offer a complete line of specialty programs that can be customized to meet the specific needs of your organization.

Our experienced team will work with you to develop a customized anesthesia program designed to:

- improve patient, surgeon and staff satisfaction
- ensure appropriate staffing coverage and availability of qualified anesthesiologists
- promote operating room throughput and surgical case volumes
- enhance quality of care for patients
- reduce administrative hassles and program costs
- ensure regulatory compliance

We actively manage your group to ensure we meet your business needs and objectives.

## Our focus.

At TeamHealth, our focus on service, quality and metrics-driven results is unparalleled. Our anesthesiologists are service-oriented, and they are trained and rewarded for their attentiveness to the needs of your hospital, surgeons and patients.

\*\*Source: Stax, Inc., July 2011



*“Best level of consistently excellent anesthesia care this hospital and its patients have enjoyed in 20+ years!”*

– General Surgeon  
Ohio



## Complete line of surgical specialty services.

TeamHealth Anesthesia provides the most comprehensive line of surgical specialty services—all designed to transform your surgical suite into a center of excellence.

Our services include:

- Ambulatory Surgery
- Bloodless Surgery
- Cardiothoracic
- Cath Lab
- Cosmetic
- Critical Care/ICU
- Emergency
- Endoscopy
- ENT
- Fertility
- Geriatric
- Neurosurgical
- Obstetrics/Gynecology
- Orthopedic
- Pain Management
- Pediatric
- Podiatry
- Radiology
- Transplant
- Trauma
- Urologic
- Vascular

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*“TeamHealth Anesthesia’s focus on administration allows me to focus on being a doctor.”*

*– Physician  
Florida*

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## Learn more today.

For more than a decade, TeamHealth Anesthesia has been helping hospitals and other healthcare providers optimize their operating rooms and anesthesia services. We are the leaders in developing new lines of service with our comprehensive portfolio of value-added services.

Call 800.818.1498 or go to [teamhealth.com](http://teamhealth.com) to find out how our customized, cost-effective approach can increase patient and surgeon satisfaction while maximizing your financial performance.

*TeamHealth Anesthesia clients are 53% more likely to recommend us than hospitals that use other national groups.*

# Here's What Our Clients are Saying\*:

*"I've never seen another group have it more **together** when it comes to performance improvement programs. They do what they say they will."*

– CEO  
Georgia

*"TeamHealth Anesthesia is almost invisible to me now; it is as if we have a **core group of anesthesiologists who are working for us.**"*

– VPMA  
Mississippi

*"They have removed the stress from our O.R. What a relief!"*

– VPMA  
Ohio

\*Voice of the Customer, Stax, Inc., July 2011



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